System Health Check

Milestone Professional Services team can perform a basic or advanced system health check for your XProtect installation. Choose one or more of the following services: System hardening (Milestone Software Security Best Practices), Client Compute, Hardware Compute, HDD and RAID controller performance, Deployment of Certificates in VMS server for enhanced security in Domain environment, Solution Certification (Certification of Installation Integrity).

MILESTONE SYSTEMS – PROFESSIONAL SERVICES				
SERVICE CATEGORY	**SERVICE NAME**	**SERVICE SUMMARY**	**FORMAT**	**LANGUAGE**
System Health Check	System Health Check	• System hardening (Milestone Software Security Best Practices) • Client Compute • Hardware Compute • HDD and RAID controller performance • Deployment of Certificates • Solution Certification	Onsite or remote assistance	EN Local language support is subject to availability upon request

1. Scope
This service ensures that the configuration of the installation is aligned with Milestone's best practices for optimal performance. Observed deficiencies and system optimization recom-mendations will be documented in a service report and delivered upon completion of the service.

2. Recommended use
This service is recommended for Milestone XProtect installations that require system opti-mization.

3. Service details
Depending on customer's request and quote, the service may cover one or more sub-services:
a. Documented System Hardening
b. Recommendations for Server performance
c. Recommendations for Security settings
d. Recommendations for Network configuration
e. Recommendations for Storage configuration
f. Deployment of Certificates
g. Solution Certification

4. Prerequisites and limitations
• Provide documentation of the system, and information about the solution before the Milestone Engineer starts the service.

• Give Milestone full access to the servers running the XProtect software, including, but not restricted to, any performance counters the Windows operating system provides.

• Depending on system size and needs, the following functions may be requested to participate in an interview: XProtect administrator, Server administrator, Storage ad-ministrator, Network administrator, Security administrator.