

Basic Installation without configuration of Milestone VMS

Sometimes, installing XProtect on your own can be difficult or take too long. If you want to save some time or learn new skills, Milestone Professional Services team is ready to assist you.

MILESTONE SYSTEMS – PROFESSIONAL SERVICES				
SERVICE CATEGORY	SERVICE NAME	SERVICE SUMMARY	FORMAT	LANGUAGE
Quick start-up service	Basic installation without configuration of Milestone XProtect VMS.	Onsite or remote system installation of a Milestone VMS product	Onsite or remote assistance	EN Local language support is subject to availability upon request
<p>1. Scope Assist with the basic installation of new XProtect VMS, new server and/or recording server, in onsite or remote format, without configuring the system.</p> <p>2. Recommended use This service is recommended to Milestone XProtect customers, who due to time constraints or limited knowledge with XProtect VMS installations need assistance to install a new XProtect system or component (recording server). Depending on the complexity of the installation, the case may require in-depth investigation.</p> <p>3. Service details Depending on the case, the service may cover and not be limited to:</p> <ol style="list-style-type: none"> Onsite or remote assistance to start and finish the installation of the XProtect on a pre-installed server or recording server. XProtect server or recorder license activation. <p>4. Prerequisites and limitations</p> <ul style="list-style-type: none"> The service and all associated fees are meant to provide an additional level of skill and knowledge to assist the client. XProtect software license or device licenses are not included in this service. The server or recorder has already been physically installed and properly configured to communicate with the appropriate devices on the network. Devices and aggregated systems must be fully accessible on a pre-configured and properly operating network. Unless otherwise explicitly agreed upon in writing, all tasks apply to XProtect soft-ware only. Third-party infrastructure, hardware, or software configuration(s), including that which may integrate with XProtect products, is not included or implied. 				