

Full installation and configuration of Milestone VMS

Sometimes it can be difficult to install and configure an XProtect VMS on your own, or the task may take too long. Milestone Professional Services team is ready to assist you and ensure you get a functional and properly configured XProtect system that's meant to last.

MILESTONE SYSTEMS – PROFESSIONAL SERVICES				
SERVICE CATEGORY	SERVICE NAME	SERVICE SUMMARY	FORMAT	LANGUAGE
System start-up service	Full system installation & configuration of Milestone XProtect VMS.	Onsite or remote full system installation and configuration of a Milestone VMS product	Onsite or remote assistance	EN Local language support is subject to availability upon request
<p>1. Scope Assist with full installation and configuration of new XProtect VMS, new server or recording server, in onsite or remote format.</p> <p>2. Recommended use This service is recommended to Milestone XProtect customers, who due to time constraints or limited knowledge with XProtect VMS installations need assistance to install and configure a new XProtect system together with its components (recording server). Depending on the complexity of the installation, the case may require in-depth investigation.</p> <p>3. Service details Depending on the case, the service may cover and not be limited to:</p> <ol style="list-style-type: none"> Onsite or remote assistance to start the installation of the XProtect Software and configure it on a preinstalled server or recording server. XProtect server or recorder setup per standard guidelines, license activation, continuous recording, devices and user configuration, etc. Recommendations for improvement in specific areas. <p>4. Prerequisites and limitations</p> <ul style="list-style-type: none"> The service and all associated fees are meant to provide an additional level of skill and knowledge to assist the client. XProtect software license or device licenses are not included in this service. The server or recorder has already been physically installed and properly configured to communicate with the appropriate devices on the network. Devices and aggregated systems must be fully accessible on a pre-configured and properly operating network. Unless otherwise explicitly agreed upon in writing, all tasks apply to XProtect software only. Third-party infrastructure, hardware, or software configuration(s), including that which may integrate with XProtect products, is not included or implied. 				